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United States Office of Personnel Management

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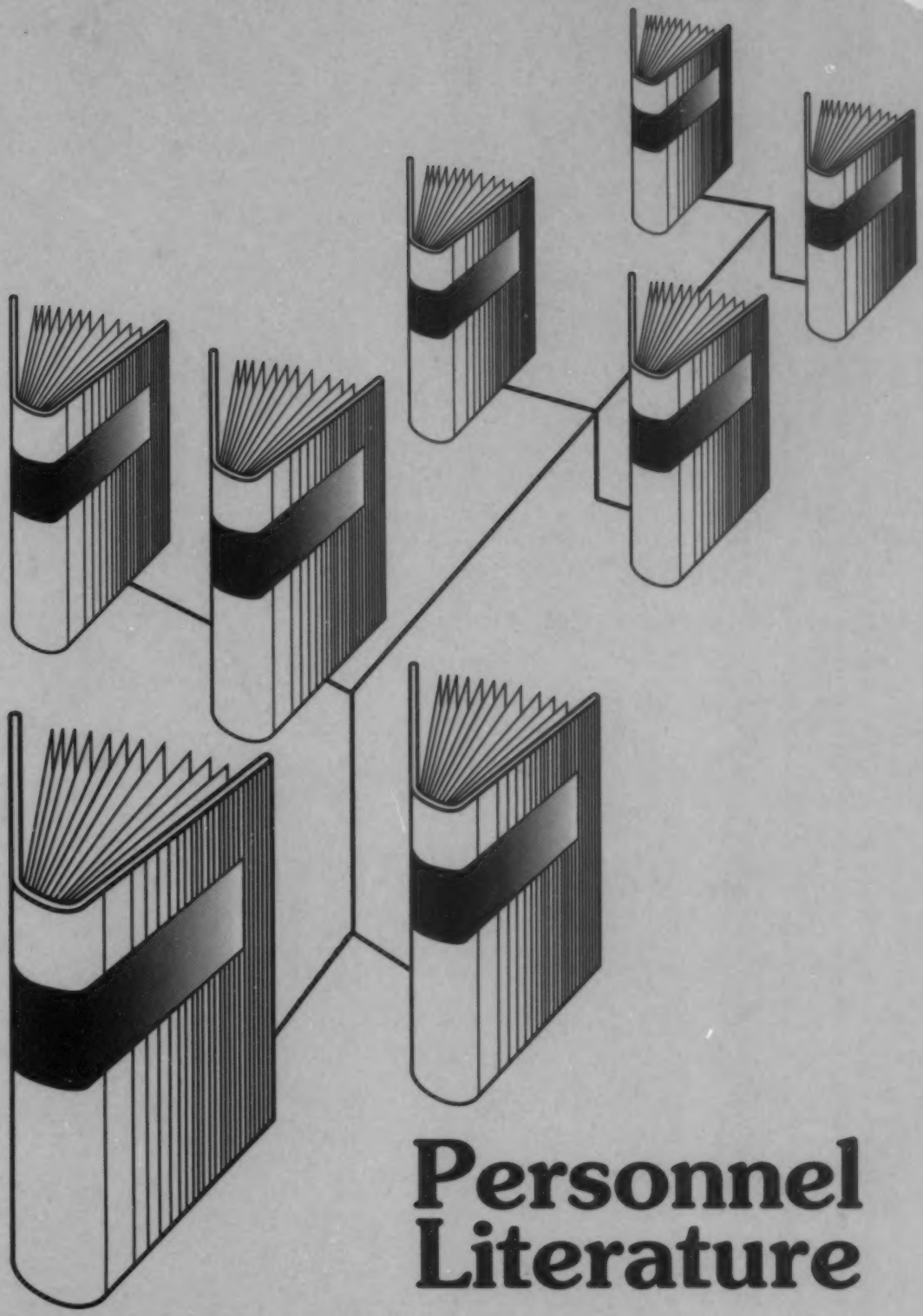

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ATTITUDE SURVEYS

12-1

Paul, Karen B. and David W. Bracken.

Everything you always wanted to know about employee surveys. **Training & development**, 49:45-49, January 1995.

Descriptors: *Employee attitudes--Surveys / *Attitude surveys.

CAREER STAFFING

12-2

Adkins, Cheryl L., Craig J. Russell and James D. Werbel.

Judgments of fit in the selection process: the role of work value congruence. **Personnel psychology**, 47:605-623, Autumn 1994.

Descriptors: *Selection--Research / *Work values--Research.

12-3

Archer, Earnest R.

Words of caution on the temporary workforce. **HRMagazine**, 39:168+, September 1994.

Descriptors: *Temporary employment / *Temporary employees.

12-4

Christiansen, Neil D. and others.

Correcting the 16PF for faking: effects on criterion-related validity and individual hiring decisions. **Personnel psychology**, 47:847-860, Winter 1994.

Descriptors: *Selection--Research.

12-5

Hanisch, Kathy A. and Charles L. Hulin.

Two-stage sequential selection procedures using ability and training performance: incremental validity of behavioral consistency measures. **Personnel psychology**, 47:767-795, Winter 1994.

Descriptors: *Selection--Research.

12-6

Lefkowitz, Joel.

Race as a factor in job placement: serendipitous findings of "ethnic drift." **Personnel psychology**, 47:497-513, Autumn 1994.

Descriptors: *Placement--Research / *Race.

12-7

Macan, Therese Hoff and others.

The effects of applicants' reactions to cognitive ability tests and an assesment center. **Personnel psychology**, 47:715-738, Winter 1994.

Descriptors: *Selection--Research / *Assessment centers.

CAREER STAFFING (Cont'd)

12-8
Overman, Stephenie.
Cruising cyberspace for the best recruits. **HRMagazine**, 40:52+, February 1995.
Descriptors: *Recruitment / *Electronic data processing.

12-9
Rubis, Leon.
Benefits boost appeal of temporary work. **HRMagazine**, 40:54+, January 1995.
Descriptors: *Temporary employees / *Temporary employment / *Fringe benefits.

12-10
Smith, Vicki.
Institutionalizing flexibility in a service firm: multiple contingencies and hidden hierarchies. **Work and occupations**, 21:284-307, August 1994.
Descriptors: *Career staffing—Research / *Organizational effectiveness.

12-11
Verespej, Michael A.
Temporary temps. **Industry week**, 244:45-46, February 6, 1995.
Descriptors: *Temporary employees—Utilization / *Temporary employment—Case studies.

CHANGE, ORGANIZATIONAL

12-12
Ashkenas, Ronald N.
Beyond the fads: how leaders drive change with results. **Human resource planning**, 17:25-44, no. 2 1994.
Descriptors: *Change, Organizational / *Organizational effectiveness.

12-13
Broersma, Tom.
In search of the future. **Training & development**, 49:38-43, January 1995.
Descriptors: *Change, Organizational / *Organizational effectiveness.

12-14
Miraglia, Joseph F.
An evolutionary approach to revolutionary change. **Human resource planning**, 17:1-24, no. 2 1994.
Descriptors: *Change, Organizational—Case studies / *Organizational effectiveness—Case studies.

CHANGE, ORGANIZATIONAL (Cont'd)

12-15
O'Rourke, Tracy.
Government needs to reinvent itself. **Industry week**, 244:35, January 9, 1995.
Descriptors: *Change, Organizational.

12-16
Vogl, A. J.
Reengineering: a light that failed? **Across the board**, 32:27-31, March 1995.
Interview with James Champy, co-author of Reengineering the Corporation.
Descriptors: *Organizational effectiveness / *Change, Organizational.

12-17
Wellins, Richard S. and Julie Schulz Murphy.
Reengineering: plug into the human factor. **Training & development**, 49:33-37, January 1995.
Descriptors: *Change, Organizational / *Organizational effectiveness.

COMMUNICATION

12-18
Hanson, Jennifer and Wanda Fox.
Communicating across cultures. **Training & development**, 49:56-58, January 1995.
Descriptors: *Cross cultural communication / *Training.

12-19
Peterson, Susan.
Managing your communication: the year 2000 and beyond. **Vital speeches of the day**, 61:188-190+, January 1, 1995.
Descriptors: *Communication—Methods / *Futures (of society).

12-20
Roiphe, Anne.
Talking trouble. **Working woman**, p. 28-31+, October 1994.
Descriptors: *Communication techniques / *Women—Characteristics / *Men—Characteristics / *Sex roles / *Human relations.

12-21
Winters, Elaine.
The new technologies and cross-cultural communication: ideas which are not mutually exclusive. **Performance & instruction**, 33:44-45, October 1994.
Descriptors: *Cross cultural communication / *Technological innovations / *Communication techniques.

COMPENSATION

12-22
Filipczak, Bob.
Trainers' salaries, 1994. **Training**, 31:41-49, November 1994.
Descriptors: *Pay surveys / *Training officers—Pay.

12-23
Kerr, Steven.
On the folly of rewarding A., while hoping for B. **Executive** (Academy of Management), 9:7-14, February 1995.
Descriptors: *Compensation / *Incentive awards.

12-24
Leonard, Bill.
Creating opportunities to excel. **HRMagazine**, 40:47+, February 1995.
Descriptors: *Performance-based pay—Case studies.

12-25
Morris, John L.
Bonus dollars for team players. **HRMagazine**, 40:76-79+, February 1995.
Descriptors: *Bonus system—Case studies / *Teamwork—Case studies.

12-26
Pollan, Stephen M. and Mark Levine.
Adding work without adding pay. **Working woman**, p. 73, October 1994.
Descriptors: *Communication in personnel management—Problems, exercises, etc. / *Compensation / *Work assignment.

12-27
Rowland, Mary.
Get more from your benefits package. **Working woman**, p. 23-25, October 1994.
Descriptors: *Compensation / *Fringe benefits—Evaluation.

COMPENSATION (Cont'd)

12-28

What employers want, what employees need. **Compensation & benefits review**, 27:7-14+, January-February 1995.

Special issue.

Partial contents: People are more valuable than ever, by Edward L. Gubman; Aligning people strategies with customer value, by Edward L. Gubman; Transformational research: a tool for creating the new employer-employee relationship, by Suzanne M. Kenney; The promise of broadbanding, by Kenan S. Abosch; Communication's vital role in redefining the employment relationship, by Karen Barnes; Case studies: Whirlpool, NIKE, Salomon, and PSEG, by Hewett Associates.

Descriptors: *Compensation / *Fringe benefits / *Compensation administration—Case studies.

COUNSELING

12-29

Kolbe, Kathy.

Avoiding a mentor mistake. **Working woman**, p. 66-67, October 1994.

Descriptors: *Mentors—Selection / *Role models.

DELEGATION

12-30

Caudron, Shari.

Delegate for results. **Industry week**, 244:27-28+, February 6, 1995.

Descriptors: *Delegation.

ELECTRONIC DATA PROCESSING

12-31

Corbin, Lisa.

Speeding up the data superhighway. **Government executive**, 27:14-16+, February 1995.

Descriptors: *Electronic data processing / *Internet (Computer network) / Federal government.

12-32

Culp, Stephanie.

Give yourself the electronic edge. **Secretary**, 55:8-12, January 1995.

Descriptors: *Electronic data processing / *Offices—Automation—Administration / *Electronics—Evaluation / *Productivity.

12-33

Holley, Lyn and Neal Topp.

Internet in the public interest. **Public manager**, 23:47-50, Fall 1994.

Descriptors: *Internet (Computer network) / *Organizational effectiveness.

ELECTRONIC DATA PROCESSING (Cont'd)

12-34

Khalil, Omar E. M. and Jessie E. Melcher.

Office automation's threat to health and productivity: a new management concern. **S.A.M. advanced management journal**, 59:10-14, Summer 1994.

Descriptors: *Health, Employee / *Productivity / *Electronic data processing personnel / *Offices--Automation--Physiological aspects.

12-35

Kirwin, William.

The true cost of personal computers. **Across the board**, 32:15-19, March 1995.

Descriptors: *Computers--Costs / *Cost control.

12-36

Silverman, Adam D.

Setting the pace on the information superhighway. **Public manager**, 23:51-54, Fall 1994.

Descriptors: *Electronic data processing.

EMPLOYEE CONDUCT

12-37

Egler, Theresa Donahue.

Five myths about sexual harassment. **HRMagazine**, 40:27-30, January 1995.

Descriptors: *Sexual harassment.

12-38

Johnson, Dennis L., John G. Kurutz and John B. Kiehlbauch.

Scenario for supervisors. **HRMagazine**, 40:63-67, February 1995.

First in a series on workplace violence.

Descriptors: *Violence--Control / *Supervisors--Responsibilities.

EMPLOYEE HEALTH AND MEDICAL CARE

12-39

The facts about depression. **Public management**, 76:12-13+, November 1994.

Descriptors: *Mental illness / *Diseases, Chronic.

12-40
Focus on—managed care. **Employee benefit plan review**, 49:28-38+, February 1995.
Contents: Managed care stumbles under weight of state laws, by Bernice Caldwell; Review process selected for managed care decisions can determine employer liability; Restrategizing corporate liability under managed care; EAPs have unique role to play in managed care; Managed care gains foothold in Medicare program, by Stephen A. Huth; Managed care extends its reach into workers' compensation; 24-hour coverage brings managed care techniques to workers' comp; Disease management focuses on diabetes.
Descriptors: *Health, Employee / *Health maintenance organizations.

12-41
Niland, Ron.
Everything was coming up roses until.... **Public management**, 76:8-11, November 1994.
Descriptors: *Emotionally disturbed employees—Case studies / *Mental illness—Case studies / *City managers—Case studies.

12-42
O'Reilly, Brian.
In a dry era you can still be trapped by drinking. **Fortune**, 131:167-168+, March 6, 1995.
Descriptors: *Alcoholic employees / *Alcoholism / *Health, Employee.

12-43
Ramsey, Robert D.
It's time to settle the smoking issue once and for all. **Supervision**, 55:14-16, November 1994.
Descriptors: *Smoking / *Health, Employee / *Personnel policies.

12-44
Sowa, Mark.
A depression managed by a city manager. **Public management**, 76:4-7, November 1994.
Descriptors: *City managers—Case studies / *Emotionally disturbed employees—Case studies / *Mental illness—Case studies.

EQUAL OPPORTUNITY IN EMPLOYMENT

12-45

Diversity—fact, not fashion. **Public manager**, 23:15-18+, Fall 1994.

Forum.

Partial contents: Sensitivity: attributes for managers & supervisors, by Sylvester Murray; Wakeup call for white males, by Bob Greeves; Black men: connections & disconnections, by Steven E. Jones; Cultural diversity: an organizational asset, by Patricia A. Wilson; Latinos/Latinas at work: cultural considerations, by Maria J. Gomez.

Descriptors: *Equal opportunity in employment / *Minority groups—Discrimination / Federal government.

12-46

Eastman, Herbert A.

Speaking truth to power: the language of civil rights litigators. **Yale law journal**, 104:763-879, January 1995.

Descriptors: *Equal opportunity in employment—Cases / *Civil rights—Cases.

12-47

Hatchett, David.

Corporate America and affirmative action: the struggle continues. **Crisis**, 101:8-9+, October 1994.

Descriptors: *Equal opportunity in employment / *Affirmative action.

12-48

Kamen, Joseph M.

Men who hire women...and women...and women. **Across the board**, 32:32-34, March 1995.

Descriptors: *Men—Discrimination / *Reverse discrimination.

12-49

Lewis, Gregory B. and David Nice.

Race, sex, and occupational segregation in state and local governments. **American review of public administration**, 24:393-410, December 1994.

Descriptors: *Equal opportunity in employment—Research.

12-50

Martinez, Michelle Neely.

Equality effort sharpens bank's edge. **HRMagazine**, 40:38-43, January 1995.

Descriptors: *Equal opportunity in employment—Case studies / *Bank workers.

EQUAL OPPORTUNITY IN EMPLOYMENT (Cont'd)

12-51

Roberts, Steven V. and others.

Affirmative action on the edge. U.S. news & world report, 118:32-33+, February 13, 1995.

Descriptors: *Affirmative action / *Equal opportunity in employment / *Reverse discrimination.

12-52

Segal, Jonathan A.

The unprotected minority? HRMagazine, 40:27-29+, February 1995.

Descriptors: *Homosexuals / *Discrimination.

ETHICS

12-53

Allinson, Robert Elliott.

A call for ethnically-centered management. Executive (Academy of Management), 9:73-76, February 1995.

Descriptors: *Executives—Ethics / *Management.

12-54

Wye, Chris.

A framework for enlarging the reform agenda. Public manager, 23:43-46, Fall 1994.

Descriptors: *Political ethics / *Public administration / *Executives—Responsibilities.

EXECUTIVES

12-55

Nowack, Kenneth M.

The secrets of succession. Training & development, 48:49-54, November 1994.

Descriptors: *Executive succession.

EXECUTIVES—ABILITIES AND CHARACTERISTICS

12-56

Rohrer, Robert.

Straight roads and detours. Supervision, 55:8-9+, November 1994.

Descriptors: *Executives—Abilities / *Success in employment.

EXECUTIVES--RESPONSIBILITIES

12-57

Brown, Tom.

Escaping managerial murder. **Industry week**, 244:32, January 23, 1995.

Descriptors: *Executives--Responsibilities.

12-58

Brown, Tom.

Manage with a conscience. **Industry week**, 244:20-22+, January 9, 1995.

Interview with Frank Sonnenberg.

Descriptors: *Executives--Responsibilities.

12-59

Kennedy, Marilyn Moats.

Career enders. **Across the board**, 32:11-12, March 1995.

Descriptors: *Executives--Responsibilities / *Success in employment.

12-60

Verespej, Michael A.

To lead or not to lead? **Industry week**, 244:17-18, January 9, 1995.

Descriptors: *Executives--Responsibilities / *Leadership.

EXECUTIVES--SELECTION AND TESTS

12-61

Wareham, John.

Lawns, pets, snakes, and significant others. **Across the board**, 32:51-52, March 1995.

Descriptors: *Executives--Selection / *Domicile.

HANDICAPPED

12-62

Perry, Phillip M.

ADA missteps (and how to avoid them). **Training**, 31:84-91, October 1994.

ADA = Americans With Disabilities Act.

Descriptors: *Handicapped--Employment--Law and legislation / *Equal opportunity in employment--Case studies / *Handicapped--Discrimination--Law and legislation.

HEALTH PERSONNEL

12-63

Sherer, Jill L.

Sexually harassed: the rule in health care is still see no evil, hear no evil, speak no evil. **Hospitals & health networks**, 69:54-57, January 20, 1995.

Descriptors: *Health personnel / *Sexual harassment / *Women--Discrimination.

INTERNSHIP

12-64

Gittleman, Mark.

Partners in transition. **Training & development**, 48:32-37, November 1994.

Descriptors: *Work-study programs.

JOB DESIGN

12-65

May, Douglas R. and Catherine E. Schwoerer.

Employee health by design: using employee involvement teams in ergonomic job redesign. **Personnel psychology**, 47:861-876, Winter 1994.

Descriptors: *Job design--Research / *Human engineering.

JOB SEARCH

12-66

Barber, Alison E. and others.

Job search activities: an examination of changes over time. **Personnel psychology**, 47:739-765, Winter 1994.

Descriptors: *Job search--Research.

LABOR-MANAGEMENT RELATIONS

12-67

Baird, Charles W.

The Dunlop Commission Report: friends of unions. **Government union review**, 15:1-42, Fall 1994.

Article deals with the Commission on the Future of Worker-Management Relations, John T. Dunlop, chairman.

Descriptors: *Labor-management relations--Administration--Evaluation.

12-68

Gordon, Michael E. and Angelo S. Denisi.

A re-examination of the relationship between union membership and job satisfaction. **Industrial & labor relations review**, 48:222-236, January 1995.

Descriptors: *Union members--Attitudes / *Job satisfaction research.

12-69

Saltzman, Gregory M.

Job applicant screening by a Japanese transplant: a union-avoidance tactic. **Workplace topics (AFL-CIO)**, 4:61-81, June 1994.

Descriptors: *Labor-management relations / *Union organizing.

LABOR-MANAGEMENT RELATIONS (Cont'd)

12-70

Thomson, Allison.

Union FAQ's. **Occupational outlook quarterly**, 38:16-23, Winter 1994-95.

FAQ = frequently asked question.

Descriptors: *Unions--Administration / *Labor-management relations / *Collective labor agreements.

12-71

Turner, Lowell.

Social partnership: an organizing concept for industrial relations reform. **Workplace topics** (AFL-CIO), 4:83-97, June 1994.

Descriptors: *Labor-management relations / *Participative management.

12-72

Zweig, Michael.

Who cares about unions? Ethical support for labor as a matter of social justice. **Workplace topics** (AFL-CIO), 4:1-15, June 1994.

Descriptors: *Unions / *Labor-management relations.

LEADERSHIP

12-73

Wofford, J. C.

Getting inside the leader's head: a cognitive processes approach to leadership. **S.A.M. advanced management journal**, 59:4-9, Summer 1994.

Descriptors: *Leadership theory / *Cognition--Research / *Leadership style--Research.

12-74

Yammarino, Francis J. and Alan J. Dubinsky.

Transformational leadership theory: using levels of analysis to determine boundary conditions. **Personnel psychology**, 47:787-811, Winter 1994.

Descriptors: *Leadership theory / *Leadership--Research.

MANAGEMENT

12-75

Abrams, Rhonda M.

Business plan stumbling blocks [and how to avoid them]. **Working woman**, p. 45-46+, October 1994.

Descriptors: *Small business / *Business management--Methods / *Corporate planning.

MANAGEMENT (Cont'd)

12-76

Caminiti, Susan.

What team leaders need to know. **Fortune**, 131:93-94+, February 20, 1995.

Descriptors: *Teamwork / *Leadership.

12-77

Lee, Chris.

The feminization of management. **Training**, 31:25-31, November 1994.

Descriptors: *Women in business / *Women executives—Characteristics / *Management methods.

12-78

Pfeffer, Jeffrey.

Producing sustainable competitive advantage through the effective management of people. **Executive** (Academy of Management), 9:55-69, February 1995.

Descriptors: *Management / *Personnel administration.

12-79

Pollar, Odette.

Conquering the inner demon. **Secretary**, 55:15-17, January 1995.

Descriptors: *Time lag / *Time management / *Time allocation / *Management methods.

12-80

Wheatley, Margaret J.

Quantum management: newfound principles of physics are revealing smarter ways to lead. **Working woman**, p. 16+, October 1994.

Descriptors: *Physics / *Management theory / *Management methods / *Leadership theory.

MOTIVATION

12-81

Long, James E.

The effects of tastes and motivation on individual income. **Industrial & labor relations review**, 48:338-351, January 1995.

Descriptors: *Motivation research / *Income—Research / *Employee attitudes.

OCCUPATIONS AND OCCUPATIONAL CHOICE

12-82
Bluford, Verada.
Working with foreign languages. **Occupational outlook quarterly**, 38:25-27, Winter 1994-95.
Descriptors: *Occupations—Case studies / *Languages and vocational opportunities.

12-83
Bluford, Verada.
Working with older people. **Occupational outlook quarterly**, 38:28-31, Winter 1994-95.
Descriptors: *Occupations—Case studies / *Elder care—Career opportunities.

12-84
Dillon, Conley Hall, Jr.
Working outdoors. **Occupational outlook quarterly**, 38:32-35, Winter 1994-95.
Descriptors: *Occupations—Case studies / *Outdoor life—Career opportunities.

12-85
Green, Kathleen.
We've got the whole world in our hands: environmental careers. **Occupational outlook quarterly**, 38:2-15, Winter 1994-95.
Descriptors: *Occupations—Case studies / *Environmental workers—Career opportunities.

12-86
Green, Kathleen.
You're a what? Wardrobe supervisor. **Occupational outlook quarterly**, 38:37-39, Fall 1994.
Descriptors: *Occupations—Case studies / *Clothing workers—Career opportunities.

12-87
Mariani, Matthew.
You're a what? Bail bonding agent. **Occupational outlook quarterly**, 38:47-49, Winter 1994-95.
Descriptors: *Occupations—Case studies / *Law enforcement personnel—Career opportunities.

OCCUPATIONS AND OCCUPATIONAL CHOICE (Cont'd)

12-88

Wash, Darrel Patrick and Hall Dillon.

Where the workers are: a state-by-state guide to occupational employment. **Occupational outlook quarterly**, 38:10-23, Fall 1994.

Descriptors: *Employment opportunities / *Occupational surveys / *Labor force—Statistics.

OLDER WORKER

12-89

Krecker, Margaret L.

Work careers and organizational careers: the effects of age and tenure on attachment to the employment relationship. **Work and occupations**, 21:251-283, August 1994.

Descriptors: *Older worker / *Organizational commitment—Research.

12-90

Moseley, James L. and Joan Conway Dessinger.

What it's like to be older in the work-force. **Performance & instruction**, 33:29-32, October 1994.

Descriptors: *Older worker—Employment / *Older worker--Interviews / *Older worker—Attitudes toward.

12-91

Thornburg, Linda.

The age wave hits what older workers want and need. **HRMagazine**, 40:40-45, February 1995.

Descriptors: *Older worker.

ORGANIZATIONAL BEHAVIOR

12-92

Loftus, Mary.

Frisky business. **Psychology today**, 28:34-41+, March-April 1995.

Special cover report.

Descriptors: *Sexual ethics / *Employee conduct / *Personnel policies.

ORGANIZATIONS

12-93

Boschee, Jerr.

Social entrepreneurship. **Across the board**, 32:20-25, March 1995.

Descriptors: *Organizations, Nonprofit—Case studies / *Organizational effectiveness.

ORGANIZATIONS (Cont'd)

12-94

Light, Paul.

How not to shorten government. **Government executive**, 27:66, February 1995.

Descriptors: *Span of control / *Organizational effectiveness / Federal government.

12-95

Neal, Judith A. and Cheryl L. Tromley.

From incremental change to retrofit: creating high-performance work systems. **Executive** (Academy of Management), 9:42-53, February 1995.

Descriptors: *Performance / *Organizational effectiveness.

ORIENTATION

12-96

Loraine, Kaye.

How to cut the cost of job orientation. **Supervision**, 55:3-4+, November 1994.

Descriptors: *Orientation—Costs / *Mentors—Utilization.

PARTICIPATIVE MANAGEMENT

12-97

Douglas, Joel J.

The legality of faculty-shared governance in light of Electromation, Dupont, and a revisited Yeshiva. **Workplace topics** (AFL-CIO), 4:33-44, June 1994.

Descriptors: *Participative management / *College professors.

12-98

Hopkins, Ed.

Effective teams: camels of a different color? **Training & development**, 48:35-37, December 1994.

Descriptors: *Teamwork / *Team development.

PERFORMANCE EVALUATION

12-99

Ghorpade, Jai and Milton M. Chen.

Creating quality-driven performance appraisal systems. **Executive** (Academy of Management), 9:32-41, February 1995.

Descriptors: *Performance evaluation.

PERSONNEL ADMINISTRATION

12-100

O'Connell, Sandra E.

Can you still say, "it's only payroll"? **HRMagazine**, 40:33-34+, January 1995.

Descriptors: *Personnel administration / *Pay administration.

PERSONNEL ADMINISTRATION (Cont'd)

12-101

O'Connell, Sandra E.

Outsourcing: a technology-based decision. **HRMagazine**, 40:35-36+, February 1995.

Descriptors: *Personnel administration.

12-102

Rubino, Alan L.

Repositioning the human resource function at Hoffmann-LaRoche. **Human resource planning**, 17:45-58, no. 2 1994.

Descriptors: *Personnel administration—Case studies.

12-103

Walker, James W.

Integrating the human resource function with the business. **Human resource planning**, 17:59-77, no. 2 1994.

Descriptors: *Personnel administration / *Change, Organizational.

PERSONNEL DEPARTMENTS

12-104

Matthews, Steven P.

Restructuring the Federal human resources office: part I: regionalization. **Classifiers' column** (Classification and Compensation Society), 26:1-5, January-February 1995.

Descriptors: *Personnel departments—Administration / Federal government.

PERSONNEL POLICIES

12-105

Vigneau, James D.

To catch a thief...and other workplace investigations. **HRMagazine**, 40:90-95, January 1995.

Descriptors: *Employee theft / *Investigations / *Security.

PERSONNEL RESEARCH

12-106

Love, Kevin G. and others.

Selection across two cultures: adapting the selection of American assemblers to meet Japanese job performance demands. **Personnel psychology**, 47:837-846, Winter 1994.

Descriptors: *Personnel research / *Selection—Research / *Job analysis—Research.

PRODUCTIVITY

12-107

Cohen, Harlow B.

Results: the forgotten element of quality programs. **S.A.M. advanced management journal**, 59:24+, Summer 1994.

Descriptors: *Quality control / *Productivity improvement / *Program evaluation / *Productivity measurement.

12-108

Denton, D. Keith.

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Descriptors: *Productivity improvement.

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Descriptors: *Performance evaluation—Methods / *Reports—Preparation / *Personnel information systems / *Work measurement—Methods.

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Descriptors: *Executive advisory bodies / *Separation of powers / Federal government.

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Descriptors: *Corporations, Government / Federal government.

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Descriptors: *U.S. Department of Agriculture—Administration—Evaluation / *Reduction in force / Federal government.

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Descriptors: *Government and the press / *Government publicity / Federal government.

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Descriptors: *Reduction in force—Administration.

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Descriptors: *Tests—Construction—Research / *Test items—Research.

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Descriptors: *Tests, Mental.

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Descriptors: *Brainstorming / *Problem solving—Group method.

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Descriptors: *Training departments--Administration--Evaluation.

12-129
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Descriptors: *Training--Case studies / *Customer service.

12-130
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Descriptors: *Training needs analysis / *Program evaluation--Methods.

12-131
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Descriptors: *Training / *Futures (of society).

12-132
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Descriptors: *Training / *Case studies.

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Descriptors: *Employee development.

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Descriptors: *Women—Employment / *Success in employment.

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12-143

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12-144

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Descriptors: *Work at home / *Telecommunications.

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Descriptors: *Stress, Psychological / *Relaxation techniques / *Quality of working life.

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Descriptors: *Telecommunications / *Work at home—Evaluation.

12-148

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Descriptors: *Personal development / *Success in employment.

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Descriptors: *Futures (of society).

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